

Creo Managed Services - EAC Alliance

Creo delivers the most value when users stay productive, standards stay consistent, and your CAD environment runs reliably as teams and programs evolve. EAC's Creo Managed Services provide ongoing administration and expert support to help you maintain performance, reduce downtime, and improve consistency across modeling practices without overloading internal CAD administrators.

Use the sections below for a high-level overview of what's included in EAC's Creo Managed Services. For more detailed service options and scoping, reference the linked service details or contact EAC for a best-fit support plan.

SILVER	GOLD	PLATINUM
STANDARD CONTENT <ul style="list-style-type: none">✓ Core Creo Application Management✓ Administration Support✓ New User Set-up✓ Lunch & Learns	STANDARD CONTENT <ul style="list-style-type: none">✓ SILVER Standard Content +	STANDARD CONTENT <ul style="list-style-type: none">✓ Expanded SILVER✓ User Adoption✓ Best Practices
SILVER RECOMMENDATIONS <ul style="list-style-type: none">✓ 15 or Less Users✓ 1 Creo Admin	SILVER + GOLD RECOMMENDATIONS <ul style="list-style-type: none">✓ 16-50 Users✓ 2 Creo Admins	RECOMMENDATIONS <ul style="list-style-type: none">✓ Over 50 Users✓ Over 2 Creo Admins
EXCLUSIONS <ul style="list-style-type: none">✓ Custom Creo Code Modification Time & Material or Variable Scope Projects	EXCLUSIONS <ul style="list-style-type: none">✓ Custom Creo Code Modification Time & Material or Variable Scope Projects	EXCLUSIONS <ul style="list-style-type: none">✓ Custom Creo Code Modification Time & Material or Variable Scope Projects
STARTING AT \$1,920	STARTING AT \$4,200	STARTING AT \$7,200

Standard Product Tiers & Additional Options	SILVER	GOLD	PLATINUM
Creo Admin and License Management	Standard	Standard	Standard
Ticket Support & Reporting	Standard	Standard	Standard
Bi-Monthly Check-ins	Standard	Standard	Standard
Lunch & Learn Sessions	Standard (4 sessions/Year)	Standard (8 sessions/Year)	Standard (12 sessions/Year)
User Adoption & Best Practices	✓	✓	Standard
Creo Upgrade	✓	✓	✓
Creo Training Sessions	12 4-hour blocks	24 4-hour blocks	48 4-hour blocks

Next Steps with Creo Administration

Once you've reviewed the managed services approach, the next step is to confirm the right support model for your Creo environment, based on: user count, model complexity, add-on modules, and how frequently your standards and templates change. Start by identifying your highest-impact needs: user support, configuration and licensing management,

workspace/performance troubleshooting, standards and template updates, upgrade planning, and training refresh.

Ready for dependable Creo administration? Contact EAC to review your current Creo environment and support requirements. We'll recommend a managed services plan, operating cadence, and next-step estimate.

Next Step: Receive Your Recommendation

