

Windchill Training & Mentoring Services

Maximize the value of PTC Windchill with targeted training and hands-on mentoring that align your teams, accelerate adoption, and turn PLM from “just another system” into a strategic advantage.

The Challenge: Why Windchill Alone Isn't Enough

Many organizations invest in PTC Windchill but still struggle with inconsistent usage, slow adoption, and “shadow processes” outside the system. Without structured training and mentoring, users only learn the basics. They miss the advanced capabilities that actually streamline work and support digital transformation.

- ✓ New users never get beyond logging in, checking in/out files, and basic searching
- ✓ Admins are overwhelmed by support questions and configuration requests
- ✓ Leadership doesn't see the expected ROI from their PLM investment
- ✓ Power users reinvent their own methods instead of following best practices
- ✓ Critical processes (change, BOM, CAD management) stay manual or inconsistent

EAC's Windchill Training & Mentoring Services

Our Windchill Training & Mentoring services combine PTC-certified curriculum with real-world PLM expertise and flexible delivery. We meet your team where they are (fundamentals, administration, CAD integration, or BoM management) and build confidence through practical, role-based learning and ongoing mentoring.

A simple three-step approach:

Assess & Plan

Understand roles, current usage, and pain points; prioritize training topics and audiences.

Train & Apply

Deliver PTC-certified and custom classes mapped to your environment, followed by hands-on mentoring.

Adopt & Sustain

Reinforce learning with office hours, targeted refreshers, and new-hire/onboarding paths.

What's Included in Our Windchill Training & Mentoring Services

Strategy & Readiness

Training needs assessment by role (users, power users, admins)

Mapping business processes to Windchill capabilities (e.g., eBOM, CAD integration)

Recommended training roadmap (PTC-certified courses + custom content)

PTC-Certified Courses & Core Curriculum

Windchill Fundamentals
instructor-led courses

Windchill Business Administration /
system administration classes

Standard modules such as CAD integration, BoM management, and eBOM fundamentals

Custom Training & Mentoring

Tailored courses built on *your* Windchill configuration and data

On-site or remote training packages for entire departments

Personal or group mentoring sessions to reinforce learning and answer role-specific questions

Flexible Delivery Options

Public classes from the PTC training catalog (through EAC)

Private, on-site, or remote instructor-led training

Self-paced and blended learning options (LEARN subscriptions, where applicable)

Who It's For

- ✓ Engineering / Product Development leaders looking to improve adoption
- ✓ PLM / IT owners responsible for Windchill success
- ✓ Manufacturing, Quality, and downstream stakeholders who rely on Windchill data

Results Our Customers See

- ✓ Faster user adoption and fewer "how do I...?" tickets to admins
- ✓ Reduced errors and rework related to versioning, check-in/out, and change processes
- ✓ Higher utilization of advanced Windchill capabilities (BoM management, CAD integration, workflows)
- ✓ More confident users who can troubleshoot, self-serve, and support each other

Ready to Get More from Windchill?

Let's align Windchill training and mentoring to your real-world processes, roles, and goals. We'll help your team move from basic usage to confident, best-practice adoption—so Windchill becomes a strategic asset, not just another system to log into.

Next Step: Talk to an Expert About Windchill Training & Mentoring

