

# Functional Group Assessments

Gain clarity into how your teams create, consume, and deliver product data with an objective evaluation of people, processes, and tools across functional groups.

## The Challenge: Why Systems and Processes Alone Aren't Enough

Even when the right tools are in place, organizational performance can be constrained by misaligned workflows, inconsistent practices, and unclear roles. Without a holistic view of how functional groups actually work, inefficiencies persist, collaboration stalls, and technology ROI remains elusive.

Companies face:

- ✓ Functional teams operating in silos with disconnected data flows
- ✓ Bottlenecks in engineering change, document, or product data workflows
- ✓ Lack of alignment to broader business goals or digital transformation efforts
- ✓ Limited visibility into how tools are used across roles and tasks
- ✓ Inconsistent adoption of systems and processes

## How We Help: Services Built Around Functional Group Performance

EAC's Functional Group Assessment provides a structured, cross-functional evaluation of how teams create, consume, and deliver product data. Our experts observe workflows, interview stakeholders, and evaluate tools and processes to build an objective picture of current operations and uncover opportunities for improvement.

A simple three-step approach:

### Assess & Discover

Deep dive into daily tasks, team practices, and tool usage across functional groups.

### Analyze & Benchmark

Compare current state against best practices and industry standards.

### Recommend & Roadmap

Deliver actionable recommendations and a future-state plan that aligns teams with strategic goals.

# What's Included in Our Functional Group Assessment

## Strategy & Readiness

Functional group profiling and stakeholder identification  
Evaluation criteria aligned to business objectives  
Plan for interviews, observations, and tool utilization analysis

## Gap Analysis & Insights

Identification of inefficiencies, redundancies, and bottlenecks  
Evaluation of tool adoption and behavioral patterns  
Functional alignment to corporate priorities and goals

## Current-State Evaluation

Process and workflow review across departments  
Tool usage analysis (e.g., Windchill, Creo, PLM/CAD/ERP tool touchpoints)  
Stakeholder interviews and observations of daily tasks

## Actionable Roadmap & Recommendations

Prioritized improvement opportunities  
Suggestions for process refinement, training, governance, and tool optimization  
Future-state operational blueprint and timelines

### Who It's For

Engineering / Design teams  
Manufacturing and production groups  
Quality, service, and support functions  
IT and PLM/CAD system owners  
Cross-functional leadership seeking alignment

### Results Our Customers See

Clear visibility into how teams work and where inefficiencies hide  
Defined and aligned processes that improve collaboration and throughput  
Increased trust in data and tools as teams adopt standardized practices  
Roadmaps that prioritize high-impact improvements with measurable outcomes  
A solid foundation for system upgrades, training, or process transformation

## Ready to Align Your Functional Groups?

Let's uncover how your teams are working today and where the biggest opportunities for improvement lie. A Functional Group Assessment builds the clarity needed to improve efficiency, collaboration, and technology ROI across your product development ecosystem.

**Next Step: Talk to an Expert About a Functional Group Assessment**

