



EAC ALLIANCE FOR THINGWORX

EXPERT THINGWORX SYSTEM ADMINISTRATION

The EAC Alliance Program is designed to provide on-going administrator support and system maintenance services on a monthly basis. Multiple levels of support are available to suit your organization's needs. EAC's Alliance Program is available in three tiers.

SILVER

STANDARD CONTENT

Core ThingWorx System
Administration Support
Project Administration

RECOMMENDATIONS

Under 50 Users
1 Server
Single Site
1 WC Admin
10x5 Domestic On-Call Support

EXCLUSIONS

Gold +, Azure Cloud
Infrastructure, Network
Administration in Azure,
Administration of ThingWorx
IoT Hub Connector, Database
Maintenance

\$2,700

PER MONTH

GOLD

STANDARD CONTENT

Expanded SILVER +
Server Administration

RECOMMENDATIONS

50-100 Users
2 Servers
2 Locations
2 WC Admins
10x5 Domestic On-Call Support

EXCLUSIONS

Platinum +, Modification of
Custom ThingWorx Code, Time
and Material or Variable Scope
Projects

\$4,950

PER MONTH

PLATINUM

STANDARD CONTENT

Expanded GOLD +

RECOMMENDATIONS

Over 100 Users
Over 3 Servers
Over 3 Locations
Over 3 WC Admins
10x5 Global On-Call Support

EXCLUSIONS

Modification of Custom
ThingWorx Code, Time and
Material or Variable Scope
Projects

\$9,400+

PER MONTH

SILVER

GOLD

PLATINUM

STANDARD PRODUCT TIERS
& ADDITIONAL OPTIONS

System Administration	Standard	Standard	Standard
SSO Single Integration	Standard	Standard	Standard
Server Administration	Standard	Standard	Standard
Administrator Support	Standard	Standard	Standard
Project Administration	Standard	Standard	Standard
Analytics Administration	✓ +\$220	✓ +\$440	✓ +\$880
Kepware Administration	✓ +\$220	✓ +\$440	✓ +\$880
Database Administration	✓ +\$440	✓ +\$880	✓ +\$1,760
Azure Cloud Infrastructure	✗	✓ +\$440	✓ +\$880
Network Administration in Azure	✗	✓ +\$440	✓ +\$880
Administration of ThingWorx IoT Hub Connector	✗	✓ +\$440	✓ +\$880
Administration of Azure IoT Hub Service	✗	✓ +\$440	✓ +\$880
Database Maintenance	✗	✓ +\$440	✓ +\$880

Select available options from this list to enhance the Alliance Package that is right for you. The checkmarks in the table signify optional items that may be added at the additional monthly fixed cost pricing in qualifying accounts and environments.

THE BENEFITS TO YOU

- A Stable PLM Environment with more up-time & greater productivity
- Faster System Performance with process and system productivity
- Continuous Improvements with the latest software updates
- Lower Cost of up-keep

OUR CUSTOMERS SEE
AN AVERAGE
SAVINGS OF 50%
WHEN CHOOSING EAC
TO MANAGE THEIR SYSTEM ADMINISTRATION
VERSUS HIRING AN INTERNAL ADMINISTRATOR